

Creating an RTV

Step	Action
1.	Begin by navigating to the Return To Vendor page.
	Click the Main Menu button. Main Menu
2.	Click the Purchasing menu. Purchasing
3.	Click the Return To Vendor menu. Return To Vendor
4.	Click the Add/Update RTV menu. Add/Update RTV
5.	Click the Add button.
6.	For this scenario, you need to select the receipt. Click the Select Receipt link. Select Receipt
7.	For this scenario, enter 0000000011 in the Receipt No : field. Click in the Receipt No field.
8.	Enter the desired information into the Receipt No field.
9.	Click the Search button. Search
10.	Use the Sel option to select receipt lines. For this scenario, select the checkbox for Receipt Line 2 (for the Color Printer). Click the Sel option.
11.	When you have selected the receipt lines you want to create an RTV against, click the OK button to continue creating the RTV.
	Click the OK button.



Step	Action
12.	The Action field enables you to select the action you want to take. You can either ask for credit for the amount of the purchase order returned, ask for a replacement, or exchange the goods.
	Click the Action list.
13.	For this scenario, you want to receive a replacement for the returned items.
	Click the Replace list item.
14.	Use the Disposition field to enter a disposition for the returned merchandise.
	Click the Disposition list. Ship ▼
15.	For this scenario, you need to ship the RTV items back to the vendor.
	Click the Ship list item. Ship
16.	Use the Reason field to enter or select the reason for returning the product to the vendor. In this example, the goods are being returned because they are damaged.
	Click the Look up Reason button.
17.	For this scenario, you are returning the items because of damage.
	Click the Damaged link.
	DAM Damaged
18.	Use the Return Qty field to enter the number of items being returned to the vendor.
	Click in the Return Qty field.
19.	Enter the desired information into the Return Qty field.
20.	Use the Ship Qty field to enter the number of items being shipped to the vendor.
	Click in the Ship Qty field.
21.	Enter the desired information into the Ship Qty field.
22.	Use the Ship Date field to enter the date when the returned items were shipped. For this scenario, select "April 2, 2013".
	Click the Choose a date button.



Step	Action
23.	Select April 2.
	Click the desired date.
24.	Click the scrollbar right to see more of the page.
	Click the Horizontal Scrollbar.
25.	Click the scrollbar left to see more of the page.
	Click the Horizontal Scrollbar.
26.	Save the RTV.
	Click the Save button.
27.	You have successfully created an RTV in FI\$Cal.
	Note: It is necessary to dispatch the RTV in order to print it out for an authorized signature. End of Procedure.